

PARTNERING WITH GCX FOR EXPERT SOC OUTSOURCING

BEYOND PROTECTION, STRATEGIC PARTNERSHIP: GCX'S SOC OUTSOURCING REDEFINES SECURITY.

THE EVOLVING THREAT LANDSCAPE DEMANDS A STRATEGIC APPROACH

In a world so reliant on the instant, rapid accessing data, cybersecurity is no longer a luxury, but a necessity. The complexity and persistence of cyber threats have escalated dramatically, demanding a level of expertise and vigilance that many organizations struggle to maintain in-house. Building and managing a 24/7 Security Operations Centre (SOC) requires substantial investment in technology, specialized talent, and continuous training. The financial burden and resource drain can be significant, diverting vital resources from core business objectives. Moreover, the risk of data breaches, reputational damage, and financial losses looms large for organizations without dedicated, expert security oversight.

GCX: YOUR STRATEGIC SECURITY PARTNER

GCX, a global Secure Managed Service Provider, understands these challenges. We offer comprehensive SOC outsourcing services designed to alleviate your security burdens and bolster your defences. Our approach goes beyond mere monitoring; we forge a strategic partnership, providing round-the-clock protection and proactive threat management. With a team of certified security professionals and a global network of SOCs, we deliver tailored solutions that address your unique security needs while adhering to regional regulations.

DATA MADE RESILIENT: FOCUS ON YOUR CORE BUSINESS

Delivering a robust SOC shouldn't impede your ability to drive technological innovation and business growth. Too often, IT managers become bogged down in the intricacies of tooling and staffing, hindering strategic initiatives. GCX empowers you to refocus your attention on what matters most. Whether you require augmentation of your existing SOC operations or a complete SOC outsource, our portfolio is designed to seamlessly blend people, process, and technology, delivering optimal solutions that support your business objectives.

THE GCX APPROACH: TAILORED SECURITY, ASSURED FLEXIBILITY

We understand that every organization has unique security requirements. GCX offers a flexible range of global services, from augmenting your existing daytime team with out-of-hours support based on a shared service model through to providing fully managed SOC outsource. Our expertise in global network and security solutions extends beyond basic SOC services, encompassing delivery, procurement, and technical consultancy, offering you comprehensive value.

SEAMLESS TRANSITION, ROBUST GOVERNANCE

A smooth transition is crucial for the success of any SOC partnership. GCX's dedicated transition team, comprising technical, process, systems, and quality leads, ensures a thorough assessment of your requirements, benchmarking your existing SOC, and meticulously mapping system integrations. We prioritize clear process documentation, team building, and skill development to ensure a seamless transition.

Recognizing the integral role of SOC partnering in your IT operations, GCX emphasizes robust governance. Our tiered governance structure, built around agreed cadences and peer-to-peer stakeholder management, ensures transparency and accountability. Our comprehensive reporting suite provides actionable insights, driving continuous improvement.

CONTINUAL OPTIMIZATION AND EXPERT HANDOVER

Following the transition, we initiate a run phase to refine ticket flows, clarify ownership, and establish service levels. This period allows us to monitor service volumes and assess the need for adjustments. We conduct quarterly reviews to identify opportunities for process and technical improvements, ensuring ongoing optimization and cost-effectiveness.

For organizations planning to eventually bring their SOC back in-house, GCX provides comprehensive handover support. We work closely with you throughout the lifecycle of the agreement to develop a clear transfer plan and provide assistance during the handover process.

WHY CHOOSE GCX?

With over 20 years of experience operating NOC and SOC functions on a global basis, GCX offers a wealth of knowledge and expertise. Our solutions encompass standard SOC processes and extend to broader "interplay" topics such as quality and problem management, service delivery, third-party performance management, global procurement, and OEM management.

Our global presence ensures we can deliver and support your security needs, wherever and whenever required. Partner with GCX and experience the peace of mind that comes from knowing your digital assets are protected by a trusted and experienced security partner.

ABOUT GCX:

GCX is a leading global Secure Managed Service Provider committed to empowering organizations with the network security expertise and technology they need to thrive in a digital world. We deliver tailored security solutions that provide unwavering protection and strategic advantage.